



COLORADO DEPARTMENT OF HEALTH CARE POLICY & FINANCING

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Rx Review Program - Key Roles & Expectations

The Rx Review Program is not designed to be a full-fledged Medication Therapy Management (MTM) program. Outlined below are the pharmacist and Department expectations

The **pharmacist** will perform the following duties as part of the consultation:

- 1) Prior to the actual consultation, review and evaluate the client profile, which includes information on the client's medications, providers, and disease states.
- 2) At the consultation, review the client profile with the client for accuracy and inquire if any medications, providers, or disease states, are not indicated on the profile.
- 3) Verify and document physician address (located on client profile next to medication name).
- 4) Compare the client's medication list to the Colorado Medicaid Preferred Drug List (PDL).
- 5) Perform a medication review to identify, resolve and prevent medication-related problems, including:
 - a) Screening for drug-drug and drug-OTC/supplement interactions,
 - b) Screening for duplicative drug therapy,
 - c) Evaluating the client's response to current therapy, including drug effectiveness and safety, and
 - d) Using multiple prescribers and/or pharmacies.
- 6) Provide verbal education and training designed to enhance the client's understanding and appropriate use of the client's medications and compliance with the client's therapeutic regimen.
- 7) Draft and submit a report to the Department that documents the consultation, recommends changes in therapy if appropriate, and communicates any other essential information to the client's providers.

The **Department** will distribute the pharmacist's report to the client and the client's providers. Pursuant to state law, the responsibility for changing the client's therapy based on the pharmacist's recommendations lies with the prescribers and client. The pharmacist is not required to further contact the client or client's providers once the consultation has been completed.

The consultations may occur either face-to-face or by telephone. While the Department desires face-to-face meetings for all consultations, the Department believes that for this vulnerable Medicaid population, a consultation by telephone is a better outcome than no consultation at all. Therefore, the pharmacist may conduct telephone consultations if the client is unable or refuses to meet in person. If a pharmacist contacts a client by telephone to schedule the meeting, that conversation is not considered a consultation.

Upon completion of all requested consultations, the **pharmacist** will submit an invoice to the Department for payment.